

# Help - there's no link to my appointment!



## Night Before Shift

Check your AMD schedule alongside the telemedicine module. Every appointment on your calendar **should** have a corresponding appointment with a link in the telemedicine module.



## If there is nothing in the telemedicine module for an appointment, complete the following steps

1. Delete and recreate the appointment in your calendar
2. Message the patient to tell them to ignore the cancellation email they get from AMD and let them know that the appointment is still happening
3. Once you have recreated the appointment in your calendar, the link will generate in the telemedicine module (this can take up to 10 minutes but usually happens sooner)
4. Send the new link to the patient

For additional information watch this [video](#)